



ANTHOLOGY

Using Other Email Services in Visual Anthology

Visual Anthology version 7.4.120+ now has the ability to send emails using other email providers. Previously this required having Microsoft's Outlook program installed and configured to send/receive email on the workstation being used.

There are many email services out there such as Gmail, Yahoo, Hotmail, etc. in addition to traditional internet/email providers. There are some required pieces of information needed in order to setup email sending in Visual Anthology. With most email service providers you will need to search their help systems or contact their customer service representatives for these credentials. Anthology Tech Support cannot provide these credentials for you.

Specifically you must know the following values:

- **Sender Name and address:** Generally in the form of user@emailco.com
- **SMTP Server Name:** Generally in the form of smtp.emailco.com
- **Port:** Specific port number that service uses. This could be port 25, 80, 587, or another #.
- **Uses SSL:** Check if the provider requires SSL encryption
- **SMTP User Name:** Generally in the form of [user@emailco.com](#) but could be just your user name itself without the @.. part.
- **SMTP Password:** The password to your email account

Following is are screen shots of two of known working email configurations at the time of testing. However, email configuration is subject to change at any time with any provider. This includes changes in port numbers, SMTP addresses, passwords, etc.

NOTE: At this time SMTP email attempts to Yahoo.com appear to be blocked by the Yahoo servers. Further, emails sent via Anthology may not show in the Sent folder in your normal email client such as Outlook.

Gmail

The screenshot shows the 'Options' dialog box with the 'Email' tab selected. The 'Use Outlook for sending email' checkbox is unchecked. The SMTP settings are as follows:

Sender name and address	user@gmail.com
SMTP server name	smtp.gmail.com
Port	587
Use SSL	<input checked="" type="checkbox"/>
SMTP user name	user@gmail.com
SMTP password	*****

NOTE: Gmail now requires using 2 stage authentication and an “App Specific Password”. Log into your Gmail account, the Security section to enable. The SMTP Password field requires the app specific password you generate in your Gmail setup.

The screenshot shows the SMTP settings form for GoDaddy (aka SecureServer.net). The settings are as follows:

Sender name and address	cole@*****.net
SMTP server name	smtpout.secureserver.net
Port	80
Use SSL	<input type="checkbox"/>
SMTP user name	cole@*****.net
SMTP password	*****

GoDaddy (aka SecureServer.net)

Local Internet Provider

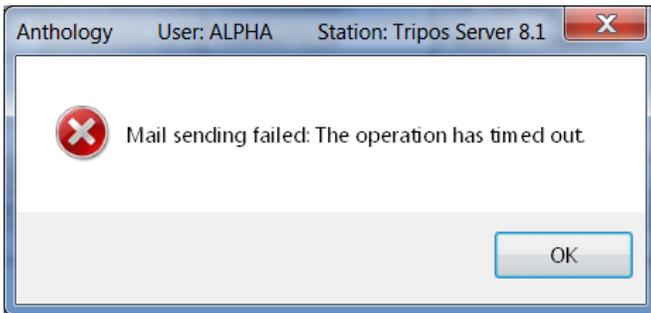
The screenshot shows the SMTP settings form for a Local Internet Provider. The settings are as follows:

Sender name and address	user@chartermi.net
SMTP server name	smtp.chartermi.net
Port	25
Use SSL	<input type="checkbox"/>
SMTP user name	user
SMTP password	*****

Verizon/AOL

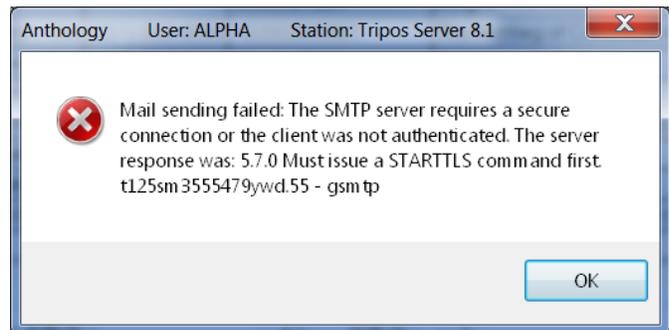
Sender name and address: thebearandthebooks@verizon.n
SMTP server name: smtp.aol.com
Port: 587
Use SSL:
SMTP user name: thebearandthebooks@verizon.n
SMTP password: *****

Troubleshooting SMTP Setups

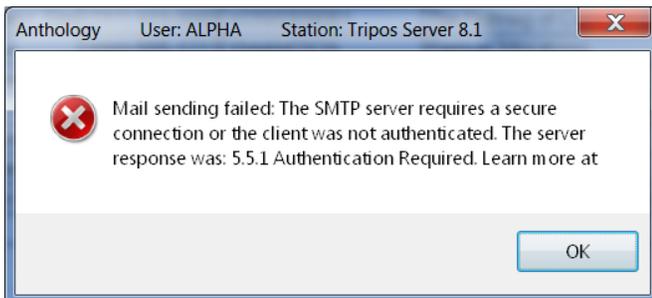


If this message is received, double check your port # with your email provider.

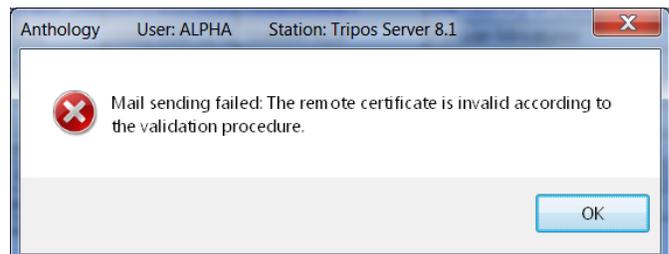
This message indicates the “Use SSL” may need to be checked.



This message may indicate the “Sender Name & Address” or the “SMTP User Name” may be incorrect.



This message indicates the “SMTP Server Name” may be incorrect.



REV: May 8 2017